

Writing Samples

This is a list of the writing samples in this zip file and what they cover, arranged beginning with the most recently-written.

- **Admin-Accounts.pdf & Admin-Structure.pdf:** These are two chapters from my award-winning Administrator Guide. The audience is administrators with some or no familiarity with the system. They use a template I designed from scratch in FrameMaker as part of designing a suite of documentation templates for the company. (Note: Data, procedures, and other elements have been obfuscated to maintain security.)
- **Admin-QuickSheet.pdf:** This brief document is intended to give administrators familiar with the existing suite of products a quick overview of a new module's admin setup tasks. It uses a template I designed from scratch in FrameMaker as part of designing a suite of documentation templates for the company. (Note: Data, procedures, and other elements have been obfuscated to maintain security.)
- **User-Mumbleware.pdf:** This is a chapter from my award-winning User Guide. Its audience is users completely new to Mumbleware. It uses a template I designed from scratch in FrameMaker as part of designing a suite of documentation templates for the company. (Note: Data, procedures, and other elements have been obfuscated to maintain security.)
- **Brownbag-ReviewComments.pptx:** These slides are from a brownbag I presented to the company about reviewing documentation. A lot of the engineers and others had never worked with a technical writer before, so I put this presentation together. (Note: Data, procedures, and other elements have been obfuscated to maintain security.)
- **Editing-Help.pdf:** Here are some before-and-after samples of work I did on the help system for a personal financial management application.
- **Hardware-CableCARD_Mechanical_DVT_Procedure.pdf:** This document details a procedure used to ensure that the CableCARD socket in a consumer electronic device is compatible with all CableCARDS and meets all durability requirements. I worked together with the hardware engineer in charge of this type of testing to create the document. It uses a template I designed from scratch in FrameMaker for internal hardware documents.
- **Hardware-USB_External_DVT.pdf:** This report is an example of the Design Verification Testing reports I compiled for TiVo, which organized test results and reports written by engineers into an easily-accessible format. I had to do two versions, one for internal distribution (with proprietary procedural information and other confidential information) and one for external distribution (with proprietary and confidential information removed). This is the external version of a DVT report on the USB components of a consumer electronic device that was in development at the time.